

## 2018 Survey Results: Patient Satisfaction is HIGH!



**91%** of patients report the product is helpful in maintaining their care and compliance.

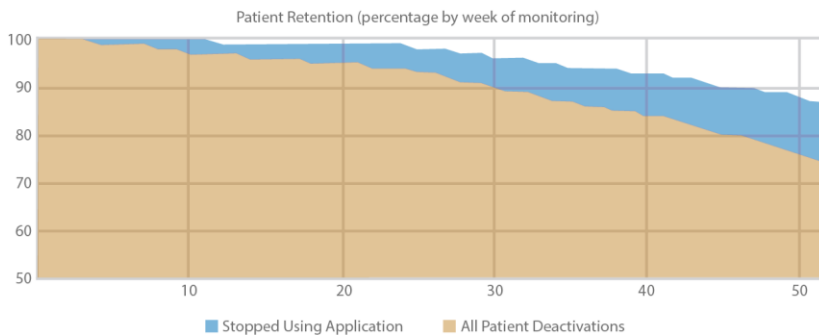
**80%** of patients report the product is easy to use.

**75%** of patients report being more reassured by their relationship with their doctor.

### **PATIENT RETENTION IS HIGH!**

#### 87% Patient Retention After 1 Year

(Excluding death and relocation)



Retention rates for patients over the course of their first year of monitoring. The graph has 2 lines:

- 1) Orange line represents all patients "deactivations" (patient stopped using, patient dies, patient moves, switches provider, etc.)
- 2) Blue line shows only patients leaving due to patient stopped using the application.

After the first year, 74% of all patients remain using the application on a regular basis. When excluding death, moving, switching providers, the rate is 87%.

### *What Patients Say About Our Product*

*"I feel that my individual needs are being addressed and met and the ability to maintain daily contact, if necessary, brings me a great deal of peace of mind."*

Nat, Family Practice

*"It makes me feel as if someone cares about me and that means a lot to me."*

Pam, Internal Medicine

*"I'm blessed to have such caring doctors! I know if I have a problem they are there for me."*

Nan, Cardiology

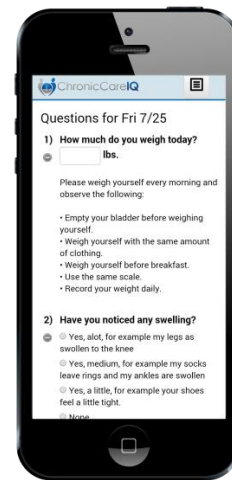
*"It is reassuring for the family members as well."*

Walt, Cardiology

# Automatically Monitors Patients

Patients answer a few questions when prompted by their phone, email, or text. Participation is high because:

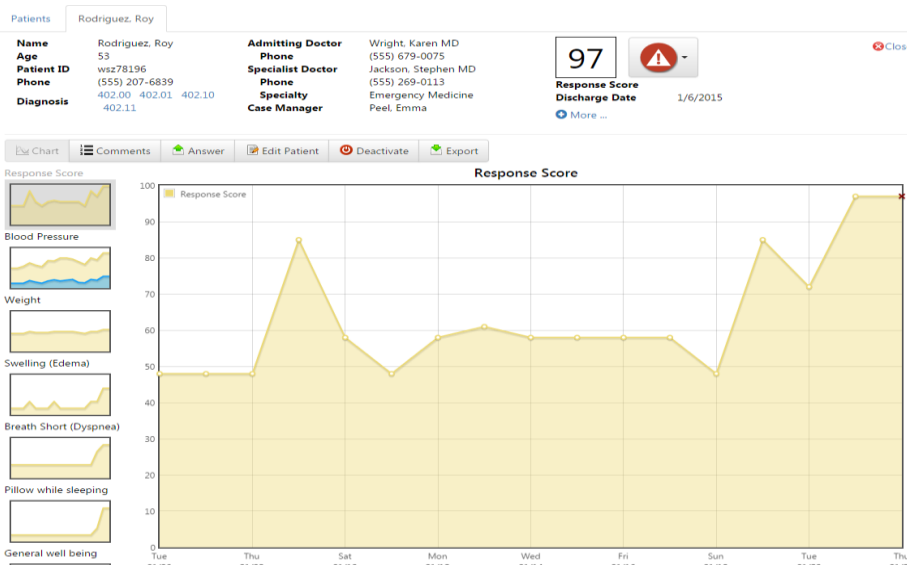
- It's proactive & patient specific
- Takes only seconds to respond
- Nothing to purchase or install at home
- As simple as an alarm clock to use
- Goes everywhere the patient goes



## Dashboard Collates Responses & Highlights Alerts

Last Name	First	Middle	Status	Score	Δ Day	Δ Week	Protocol	Timer	Phone
Rodriguez	Roy	R	Warning	94	6	33	Heart Failure with BP	21m 44s	(555) 741-9138
Clifton	Lori	C	Warning	90	23	90	Care Transition	3m 22s	(555) 895-4006
Sorensen	Janice	S	Warning	86	-1	31	Heart Failure with BP	21m 54s	(555) 787-5259
Holub	Amanda	H	Question Mark	48	0	-18	Heart Failure with Type II DB Controlled	4m 21s	(555) 386-0360
Heard	Ronald	H	OK	85	12	85	General Recovery	2m 41s	(555) 268-1512
Lepp	Mason	L	OK	91	2	20	Heart Failure, Post	4m 01s	(555) 322-6401

## Individual Trends for Better Decision Making



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