



# ChronicCareIQ

SUCCESS WITH CCM

Prior to founding ChronicCareIQ™, Matt Ethington created an award-winning Electronic Health Record System that he guided from concept to managing 45 million electronic medical records. Additionally, he has 15 years of experience of dealing with a chronic disease, Type 1 Diabetes. The experience of being a patient living with chronic disease as well as building software that fit the workflow of thousands of end-users in ambulatory care is evident and compelling.

The table below will help you objectively compare ChronicCareIQ™ versus your EHR product for the management of patients with chronic diseases:

Factors	ChronicCareIQ™	Your EHR
<b>Design Purpose</b> – was the software designed to effectively and efficiently monitor patients with chronic diseases? (EHR systems were designed to comply with Federal Meaningful Use Mandates to document episodes of care and <u>not support</u> non-face-to-face management of patients with chronic diseases).	Yes	
<b>Disease Specific Questions for each patient</b> – does it have physician-specified questions (which can change as the patient’s condition changes) customized for each patient and their chronic diseases?	Yes	
<b>Active Patient Engagement</b> – does it automatically contact and prompt patient for daily input? (most EHR systems have limited and confusing read-only portals and no interactive chronic disease management whatsoever)	Yes	
<b>Family / Caregiver Support</b> – does it automatically notify authorized family members and/or caregivers if the patient falls outside of clinical guidelines or fails to respond?	Yes	
<b>Scoring algorithm</b> – does it evaluate the patient’s responses, score them according to the physician’s criteria, report the scores daily, and also show trends in the individual parameters and aggregate score?	Yes	
<b>Alerts</b> – does it alert clinical staff when a clinical threshold set by the physician has been crossed?	Yes	
<b>Dashboard</b> – does it provide a display of all patients enrolled, enable you to sort them according to risk score, diagnoses, etc.?	Yes	
<b>Timer and Days Remaining in 30 day Post Discharge Time</b> – does it automatically track and display non-face-to-face time so that minimums can be met? Does it track post-discharge and TCM metrics also?	Yes	
<b>Required Coordinated Care Compliance</b> – does it enable third party providers to log-in and coordinate care as well as have electronic access to the patient’s care plan.	Yes	
<b>Audit Protection</b> – does it document the date, time, user, activities related to CCM, aggregate these to show minimum compliance of 20 minutes / month, and report these for each patient?	Yes	
<b>Training and Support</b> – does the company provide experts to train your team on how to engage patients, train physicians, clinical, billing, and administrative personnel, and how to optimize CCM and minimize involved staff time?	Yes	